



# Using Your 300-gallon Trash Can

## The 311 Service Center Can Help

Call 311 at 614-645-3111 or visit [311.columbus.gov](http://311.columbus.gov) to:

- Obtain your trash, recycling and yard waste schedule
- Schedule bulk collection service
- Get container repairs or replacement
- Report illegal dumping

## Container Placement and Storage

- Place recycling and yard waste containers at the point of collection by 6 a.m. on the scheduled collection day.
- Containers must be placed at least 1 foot from the curb/alley with the arrow facing outward, and at least 10 feet from parked vehicles and 3 feet from obstructions such as mailboxes, trees, scheduled bulk items, or recycling and yard waste containers.
- **All containers must be removed from the point of collection (right-of-way) by 2 p.m. the day after collection and stored until 6 p.m. the day before the next scheduled collection day.**

## Trash Collection

- Residents with 300-gallon collection may use any container within their residential block if the nearest one is full.
- **All trash must be bagged prior to placing it in the container.**
- **Do not place excess bags of trash on the ground.**
- Residents must keep the designated point of collection and surrounding area free from debris, spillage, and overflow.
- Do not move or relocate 300-gallon containers.

## Recycling Collection

- Recycling collection is biweekly.
- Recycling is collected in the same location as your trash.
- Items to be separated and placed in your recycling container include:
  - o Aluminum, steel and bimetal cans and glass containers
  - o Plastic designated recyclable and juice boxes
  - o Cardboard and paper boxes
  - o Magazines, newspapers and computer printout paper
- Cardboard boxes must be flattened and placed inside your recycling container.
- Only recyclables inside the container will be collected.
- Only recyclables should be placed in your recycling container. **Do not place trash in recycling containers.** Recycling containers placed out for collection containing non-recyclable materials multiple times may be removed.

## **Yard Waste**

- Yard waste collection is biweekly.
- **Yard waste must be placed at the curb for collection.** Do not place yard waste at the alley.
- Yard waste must be placed in paper lawn and leaf bags or galvanized metal or plastic containers no larger than 32 gallons and labeled yard waste, and weigh no more than 50 pounds.

Shrubbery and small branches and limbs must be no larger than 4 inches wide, and bundled and tied with string or twine. Bundles must be no larger than 4 feet long and no more than 2 feet wide.

## **Bulk Pick-Up**

The Division of Refuse Collection provides pickup for bulk items too large to fit into your container such as, furniture, mattresses, box springs, and non-refrigerated appliances.

- **Bulk items must be scheduled for pickup at 614-645-3111 or <https://311.columbus.gov>.**
- **Bulk must be placed the point of collection by 6 a.m. on the scheduled day of collection, and not be placed out for collection more than 3 days (72 hours) prior to collection.**
- Bulk must be placed directly behind your address or on your side of the alley.
- Bulk must be maintained in an orderly fashion until collected.
- **Bags and boxed items are not considered bulk and should be placed in trash containers for collection.**
- Mattresses, upholstered furniture (including leather), or any item containing fabric scheduled for bulk collection must be completely sealed in plastic wrap.
- Bulk items scheduled for collection that have been exposed to bed bugs must be completely sealed in plastic wrap.
- Some items are unacceptable for bulk collection, such as remodeling and construction materials (i.e., wood, drywall, doors, windows, cabinets, countertops, sinks, and bathroom fixtures), refrigerated appliances, car parts, tires and hazardous materials.

Large amounts of bulk due to a move-out or a house clean-out are not eligible for bulk collection, and are the resident's responsibility to remove and properly dispose of through a licensed waste hauler.

## **Illegal Dumping**

You may have seen it... someone dumping items such as tires, construction material, furniture, or trash in an alley. It's called illegal dumping and it's a crime. To help catch illegal dumpers, if possible take a video or photos and get the license plate number, then report it to **311 at 614-645-3111**.